ECS/EMD Configuration Change Request

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1. Originator Benzell Floyd, Trang Tran	2. Log Date: 4/7/04	3. CCR #: 04-0206	4. Rev: —	5. Tel: (301) 925-0518	6. Rm #: 3083	7. Org. COTS SW

8. CCR Title: Release of Remedy-ILM Patch 1.0 to the DAACs for Installation

9. Originator Signature/Date **Benzell Floyd /s/ 4/7/04**	10. Class II	11. Type: CCR	12. Need Date: 04/09/04

13. CCR Sponsor Signature/Date **Pamela Johnson /s/ 4/7/04**	14. Category of Change: Patch/TE	15. Priority: (If "Emergency" fill in Block 27). Routine

16. Documentation/Drawings Impacted *(Review and submit checklist):*	17. Schedule Impact: N/A	18. CI(s) Affected:MLCI

19. Release Affected by this Change: 6A.08	20. Date due to Customer:	21. Estimated Cost: None - Under 100K

22. Source Reference: ☒NCR (attach)   ☐Action Item   ☐Tech Ref. ☐GSFC   ☐Other:

23.   Problem: (use additional Sheets if necessary)
The EMD Remedy ILM software required patching to address problems identified in Remedy ILM NCRs: ECSed39128, "Remedy ILM data records' deletion activity is incomplete;" ECSed 39130, "Remedy ILM inter-site data exchange capability does not cover hardware relocation;" ECSed 39223, " Incorrect Remedy ILM part number related fields" data import," and ECSed40204, "Remedy ILM Host Name resolution is not working properly on the network."
A Remedy-ILM Patch 1.0, developed to resolve the issues described in the listed NCRs, has been completed and is ready for delivery to the DAACs.

24. Proposed Solution: (use additional sheets if necessary)
Replace the existing Remedy ILM software with the Remedy-ILM Patch 1.0 software. This includes EMD CM delivering the file , RemedyILMFixes.tar.gz, to the DAACs and the DAACs installing the Remedy-ILM Patch software in accordance with the attached instructions. Proposed patch installation completion date is 04/16/04 and operational use of the patch is to begin 04/19/04. Existing Remedy license keys are not affected by this patch installation.
Filename: RemedyILMFixes.tar.gz, Checksum: 3312466863, Size: 5994050.

25. Alternate Solution: (use additional sheets if necessary)
None

26. Consequences if Change(s) are not approved: (use additional sheets if necessary)
Some of the Remedy ILM software capabilities will not function properly and this would necessitate some frequent manual intervention by the DAACs EMD ILS staff.

27. Justification for Emergency (If Block 15 is "Emergency"):

28. Site(s) Affected: ☒EDF   ☒PVC   ☒VATC   ☒EDC   ☒ GSFC ☒LaRC   ☒NSIDC   ☐SMC ☐AK ☐JPL
☐EOC   ☐ IDG Test Cell   ☐Other

29. Board Comments:	30. Work Assigned To:	31. CCR Closed Date:

32. SCDV CCB Chair (Sign/Date): **Byron V. Peters /s/ 4/8/04**	Disposition: Approved App/Com. Disapproved Withdraw Fwd/ESDIS ERB Fwd/ECS

33. EDF CCB Chair (Sign/Date): **Darryl Washington /s/ 4/8/04**	Disposition: Approved App/Com. Disapproved Withdraw Fwd/ESDIS ERB Fwd/ECS

34. ECS CCB Chair (Sign/Date):	Disposition: Approved App/Com. Disapproved Withdraw Fwd/ESDIS ERB Fwd/ESDIS

CM01JA00 Revised 10/2/03   ECS/EDF/SCDV